# Multi-tier proactive support to eliminate experience disruptions



## $Vi D \Xi RiTY$

## UX and Accessibility

Our UX and Accessibility services is powered by a legacy of cross-domain knowledge and integrated design thinking. We assist in creating product experiences that leave a lasting impression in the minds of customers.

## What we offer

## Digital channel assessment and omnichannel readiness

We work with you to evaluate and finalize your cross-channel capabilities and enable cohesive product experiences for customers.

- Empower readiness by making impactful digital transformation investments
- Use audience segmentation insights to measure omnichannel alignment
- > Define an organizational culture of digital governance

#### Localization and language optimization

We deliver localization and translation services to address targeted user groups with accuracy, security and scalability.

- > Offer memorable product experiences, no matter the language, culture or location
- Establish your presence in a new market segment
  with customized multilingual content

Maintain consistency in messaging globally

## Why choose us

#### 2 3 4 Deploy Access quick Leverage user Get actionable insights Sprint-To-Design wireframes to research and usability with tangible UX model to boost speed testing for advanced simulate interaction recommendations and of development scenarios and create UX evaluation insights the right task flows

### Dynamic user interfaces

We offer process-driven and result-oriented user interfaces to improve every facet of user-product interaction.

- Bring design to life cognitively with deep-slice prototypes
- Map out interface flow, navigation and functionality
- Allow users to smartly create their own preferred experiences

#### Assistive technology compatibility testing

We test your product experiences for their compatibility with assistive technology to make sure that no user gets left behind.

- Determine the text matrix of assistive technology
- Check for accessibility vulnerability and take corrective measures
- Achieve overall accessibility for achieving compliance

#### **Responsive service and visual design**

We give you the power to enable greater customer outreach and engagement through responsive user-centric designs.

- Adopt a user-centric approach based on behavioral patterns to drive design decisions
- > Get the right blend of data science, user accessibility, and visual aesthetics
- Create unified and purposeful product journeys for customers